

**\*\*Families & Friends of Cameron Woods\*\***

8/17/21

Hello Everyone-

As this summer comes to a close, I wanted to take the opportunity to thank all of our 'Woods' family for their help and support in staving off the Covid virus, which unfortunately seems to have gained some traction again in Steuben County. We have been very fortunate not have an outbreak here and will continue to do our best to keep this crud out of our building.

We recently had two potential Covid exposures to residents and went back to offering room service to half the residents at each meal. This allows us to spread out everyone in the dining room just in case someone may be a carrier and not know it. I also have cut back many of the activities, especially those from outside groups coming in. Our staff is diligent in "masking up," and we will continue to monitor our residents daily for any potential issues.

If you gain knowledge of someone who tests positive for the virus that has potentially exposed one of our residents (exposure consists of being within 6' of an infected person for more than 15 minutes, masked or unmasked), please let us know as soon as possible for us to keep it from potentially spreading any further. We have had a great deal of support from most everyone with our common-sense approach in dealing with the ongoing pandemic here at Woods.

In other news, we will be finishing a two year project of replacing all the old apartment HVAC units, which frequently sprang leaks and were expensive to repair. We also plan to have the parking lot repaved this fall, which will button up the large project list we had since I've been on board. In the past 3 years we have replaced the roof, two boilers, water softener, 55 HVAC units, phone system, TV

system, internet upgrade, multiple security cameras and a new 14 passenger bus! We are hopeful to just worry about some paint and general upkeep for a few years. Mori has done a great job in keeping this 21 year old building running like new.

Lastly, just a reminder if you have a resident who is still receiving a phone bill from Frontier or Mediacom, you need to cancel that service. The new phone system we have is an IP service (Internet Phone Provider). This is being provided with no extra charge, saving most of our folks \$40-\$80 a month. The new service allows us to transfer incoming calls directly to resident rooms, as well as having one button dialing for commonly used numbers. We can program family member's numbers into individual resident rooms when requested. The phone and television service has had many "bumps in the road," but I believe most of the bugs have been worked out. We appreciate your patience.

Many thanks for your encouragement and prayers. It is a privilege helping to care for your loved one.

- Brad